

**Well360**  
VirtualHealth

# Care when and where your child needs it



## No more waiting rooms, no more waiting to schedule.

With Well360 Virtual Health, your child can see a board-certified doctor anytime, anywhere.

### Easy access to high-quality care

#### Urgent care

Treatment for non-urgent conditions like pink eye, sinus infections, rashes, strep throat, and UTIs.

#### Behavioral health therapy

Help with anxiety, depression, insomnia, and more. Therapists treat children 10 years and older.

#### Psychiatry

Psychiatric assessments, prescriptions, and mental health support for members 18 years and older.

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### Here's how to get started:

1. Go to **Well360VirtualHealth.com** or download the **Well360 Virtual Health app** on your phone, tablet, or computer. You can find the app in the app store on your device.
  2. Follow the steps to create an account.
  3. Once you've logged in, click **Add a Service Key** on the homepage.
  4. Enter the code **CHIP** to make sure your child is covered for virtual visits.
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Well360 Virtual Health is offered by your health plan and powered by Amwell.

AmWell is an independent company that provides telemedicine services and does not provide Blue Cross and/or Blue Shield products or services. American Well is solely responsible for their telemedicine services.

Telemedicine services for the examination, diagnosis, and treatment of an injury or illness are covered at 100% plan allowance.

Insurance or benefit administration may be provided by or through Highmark Blue Cross Blue Shield or Highmark Choice Company, independent licensees of the Blue Cross Blue Shield Association. Health care plans are subject to the terms of the benefit agreement.

Highmark Choice Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-543-7105 (TTY 711)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-543-7105 (телетайп: 711).